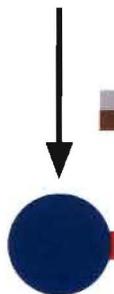
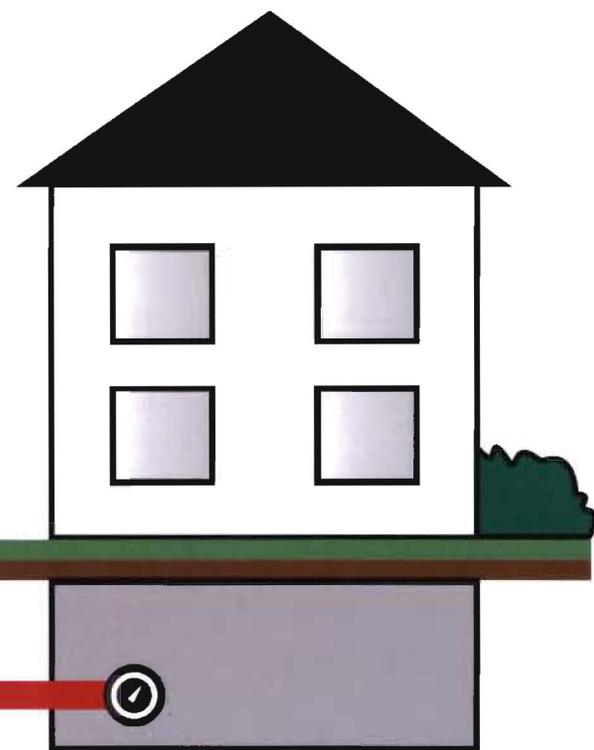
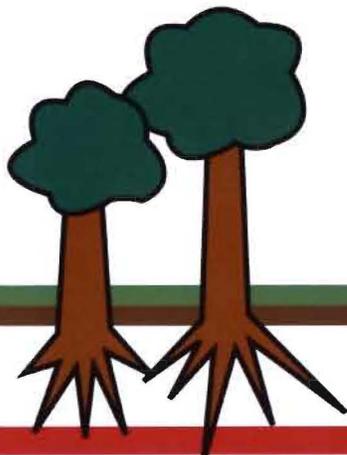


HERE'S WHAT HOMEOWNERS ARE RESPONSIBLE FOR:

City of
Sioux City
Water Main



Homeowner's Responsibility



City of Sioux City
Water Meter or Main
Shut Off Valve

-  Homeowner's responsibility
-  Water utility's responsibility

KNOW YOUR RESPONSIBILITY

As a homeowner you own the water service line that brings fresh tap water into your home.

You are responsible for the repair of this line from your service connection with the City of Sioux City's water main to either the water meter or the main shut off valve inside your home. Changing soil conditions or simply the age of your service line can cause water service line emergencies.

If your service line bursts, finding help can be difficult and time consuming.

Water service line leaks or breaks can be complicated and expensive to fix, often requiring specialized equipment to locate the leak and repair the line. If it's a difficult repair, you could be without water for a long time.

The City of Sioux City is not responsible for repairs. And basic homeowners insurance typically doesn't cover repairs to the exterior water service line. Now you can get optional coverage to protect yourself from the expense of covered repairs to this line, which could amount to thousands of dollars in unforeseen expenses.

Let Exterior Water Service Line Coverage from HomeServe protect you from expensive repairs to the line that brings water to your home.

You'll have a 24-hour Emergency Repair Hotline available to you 365 days a year and peace of mind knowing you have coverage in case of a covered emergency.

Call Toll-Free 1-844-858-2898

AVAILABLE: MON-FRI 7AM-7PM | SAT 9AM-3PM CST
OR VISIT SIOUXCITYSERVICEPLANS.COM

FREQUENTLY ASKED QUESTIONS

HERE'S WHAT YOU CAN EXPECT

Your first 30 days

There is a 30-day wait before you can make your first claim, giving you 11 months of coverage in your first year.

What is covered

Repair or replacement of a leaking, frozen or permanently blocked exterior water service line due to normal wear and tear, not accident or negligence, including:

- ✓ Locating the leak
- ✓ Excavation to expose pipe
- ✓ Pipe replacement or repair
- ✓ Repair or replacement of seals and joints
- ✓ Unblocking
- ✓ Fitting external valves
- ✓ Fusing
- ✓ Welding
- ✓ Pipe cutting

What is not covered

Repair to any exterior water service line that branches off the main line, accidents and damage or negligence caused by you or others.

Who we are

We are HomeServe, an independent company that provides emergency home repair services and protection solutions to homeowners across the U.S. If you would like to be removed from our mailing list, please call 1-844-858-2898.

Important Coverage Information: Eligibility: A residential homeowner with sole responsibility for the exterior water service line may be eligible for coverage. Residences not affixed to a permanent foundation, recreational vehicles and properties used for commercial purposes are not eligible for coverage. If you live in a development community with a condominium, co-op or homeowners association, your exterior water service line may not be an individual homeowner's responsibility, so please check with your association before accepting this coverage. Benefit Details: Coverage provides as many service calls as you need for covered repairs to repair or replace a leaking, frozen or permanently blocked exterior water service line from your service connection with City of Sioux City's water main to the water meter or the main shut off valve inside your home, that is damaged due to normal wear and tear, not accident or negligence. Not covered: Repair to any exterior water service line that branches off the main line, accidents and damage or negligence caused by you or others. Additional exclusions apply. Making a Service Call: Your plan starts the day your form is processed, and there is an initial 30-day waiting period before you can make a service call, giving you 11 months of coverage during the first year. This prevents service calls on pre-existing conditions and helps keep the coverage affordable. Cancellation: You may cancel within 30 days of your start date for a full refund; cancellations after the first 30 days will result in a pro-rata refund less any claims paid (where applicable). Most basic homeowners insurance policies do not cover repair or replacement of this line. If you find you have similar coverage, you can contact HomeServe to cancel and you will receive a refund of your service agreement fee, less any claims paid (where applicable). Renewal: Your coverage is based on an annual contract and is billed on a monthly basis. Your service agreement will be automatically renewed annually at the then-current renewal price. Your coverage will remain in effect unless you call to discontinue.

To see full Terms and Conditions with complete coverage and exclusion details prior to enrolling call 1-844-858-2898 or go to SiouxCityServicePlans.com. HomeServe is an independent company providing emergency home repair services and protection solutions to homeowners across the U.S.

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HOMEOWNERS WATER SERVICE LINE

RESPONSIBILITIES EXPLAINED

Take the Worry Out of **Repairs**

Local, Licensed and Insured **Contractors**

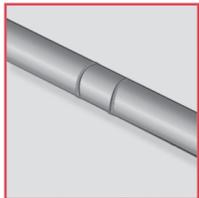
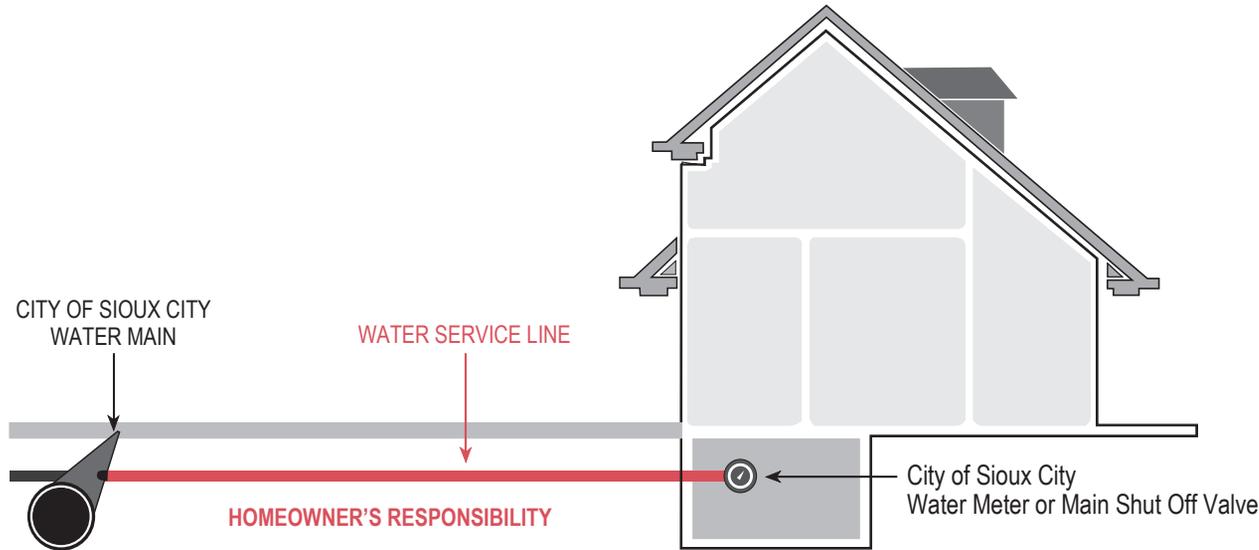
24-hour Emergency Repair **Hotline**

Exterior Water Service Line Coverage

▶ Water Service Line Emergencies Explained

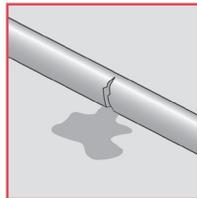
The illustration shows the exterior water service line that is your responsibility as a homeowner. Also shown are repairs that are performed on this line and how much a licensed and insured contractor would typically charge a homeowner for repairs. How would you cope if it happened to you?

With optional Exterior Water Service Line Coverage from HomeServe, it's not something you have to worry about; you'll benefit from a priority response and no bill to pay for covered repairs.



Replace water service line **\$4,000**

Plan Members:
No Charge!†



Locate, excavate and repair leak **\$1,200**

Plan Members:
No Charge!†

■ Homeowner's responsibility

Coverage is for your water service line and extends from the point of your service connection with the City of Sioux City's water main to either the water meter or main shut off valve inside of your home.

†HomeServe experience in Iowa as of September 2014. No charge for covered repairs.

EXTERIOR WATER SERVICE LINE COVERAGE

Sign up for Exterior Water Service Line Coverage Today!

Protect your finances with coverage for the service line that brings water to your home!

For just \$4.49 per month you can ensure that service line protection is just one phone call away.

With coverage you receive:

NO BILLS TO PAY FOR COVERED REPAIRS

- Don't pay any bills for covered repairs to locate, repair and replace your service line.
- You can make multiple service calls per year for covered repairs.

24-HOUR, 365 DAY-A-YEAR REPAIR HOTLINE

- 24-hour Emergency Repair Hotline is available to you 365 days a year.
- Priority response—a local and insured contractor will be dispatched promptly to your home.
- Enjoy professional, reliable assistance from a locally licensed and insured contractor.

30-DAY MONEY-BACK GUARANTEE

Accept Exterior Water Service Line Coverage and, if in the first 30 days you decide that this coverage is not for you, you can cancel and receive a complete refund.

ONE-YEAR GUARANTEE

All covered repairs are guaranteed for one full year against defects in materials and workmanship.

CALL TOLL-FREE **1-844-858-2898**

Available: Mon-Fri 7am-7pm | Sat 9am-3pm CST
or visit SiouxCityServicePlans.com

For more information call 1-844-858-2898 or go to our secure website SiouxCityServicePlans.com