

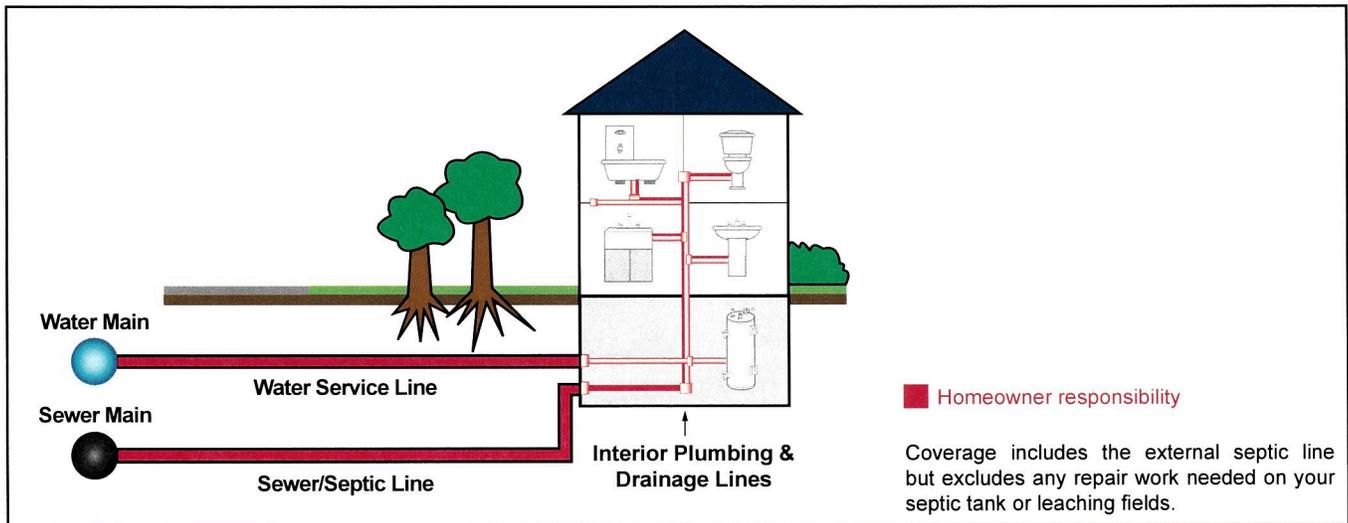
Protection plans are now available to CITY OF SIOUX CITY UTILITY CUSTOMERS

HomeServe is pleased to offer repair plan solutions to City of Sioux City residential customers. As a homeowner, you protect your home from unforeseen emergencies with homeowners insurance. However, did you know that many typical home emergencies are not covered by basic homeowners insurance plans?

That's why HomeServe offers protection for when basic homeowners insurance leaves your property exposed.

With these *optional* coverage plans, you'll benefit from:

- No repair bills to pay up to the benefit amount
- No deductibles
- Access to our network of qualified repair technicians
- Emergency Service Hotline available 24/7



Exterior Water Service Line Coverage

When an exterior water service line needs repair, many customers don't realize they are responsible for making the repair. The exterior water service line from the City of Sioux City connection to either the meter or main shut off valve inside your home is your responsibility. Exterior Water Service Line Coverage protects you from unexpected costs associated with repairing a burst, leaking or frozen water service line.



Exterior Sewer/Septic Service Line Coverage

If you suddenly notice raw sewage seeping into your yard from a break in your sewer or septic line, you'll want to make sure you have a repair plan in place. Exterior Sewer/Septic Service Line Coverage covers the cost to repair breaks or blockages of your exterior sewer or septic line from the external wall of your home up to the connection to the sewer main or septic system, up to the benefit amount.



Interior Plumbing and Drainage System Coverage

Plumbing and drainage emergencies can be messy and inconvenient. Interior plumbing and drainage breakdowns range from clogged toilets and blocked shower drains to broken interior water pipes that leak through your ceiling or floors. With Interior Plumbing and Drainage System Coverage you'll have protection against the cost of repairs to your interior pipes and drains up to the benefit amount.

Choose coverage that's right for you. For more information, and details of benefits and exclusions, call toll-free 1-844-858-2898 or visit the secure website SiouxCityServicePlans.com.

Commonly Asked Questions

HOMESERVE® COVERAGE PLANS FOR CITY OF SIOUX CITY UTILITY CUSTOMERS

Q. Who is HomeServe?

A. HomeServe[†] is an independent company that provides emergency home repair services and protection solutions to homeowners across the U.S.

Q. Who is eligible for coverage?

A. A residential homeowner with sole responsibility for the water line, sewer/septic line or interior plumbing and drainage system may be eligible. Residences not affixed to a permanent foundation, recreational vehicles and properties used for commercial purposes are not eligible. If you live in a development community with a condominium, co-op or homeowners association, your water service line, sewer/septic service line or interior plumbing and drainage system may not be an individual homeowner's responsibility, so please check with your association before deciding if coverage is right for you.

Q. If I choose coverage, what happens next?

A. After your enrollment is processed, you will receive your contract documents, including the Terms and Conditions which detail the exclusions. If you decide you no longer want the coverage, you have 30 days from the date of enrollment to cancel and receive a complete refund.

Q. Once I have coverage, when can I make a service call?

A. Your plan will start the day your enrollment is processed, and there is an initial 30-day waiting period before you can make a service call, giving you 11 months of coverage during the first year. This prevents service calls on pre-existing conditions and helps keep the coverage affordable.

Q. What quality of repair can I expect?

A. Local, licensed and insured plumbers perform all covered repairs, which are guaranteed against defects in materials and workmanship for one year.

**For more information call toll-free 1-844-858-2898 or visit SiouxCityServicePlans.com.
Hablamos Español.**

[†]HomeServe USA Repair Management Corp. ("HomeServe"), is an independent company separate from the City of Sioux City and offers this optional service as an authorized representative of AMT Warranty Corp., the contract issuer. Your choice of whether to participate in this service plan will not affect the price, availability or terms of service from the City of Sioux City. HomeServe's corporate offices are located in Norwalk, CT.

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**SIOUX
CITY**

HOME EMERGENCY PROTECTION

